



# Addressing Cyber Resilience beyond Compliance

October 17<sup>th</sup>, 2023



**Context & Goals of the Cyber Regulations**

**DORA & NIS2 vis-à-vis broad Cyber Resilience**

**Cyber Readiness with GRC Technology**

**Impulse for addressing Cyber Resilience**



# The Problem: IT Resilience is a concern in several industries

BBC, BA and Boots issued with ultimatum by cyber gang Clop



TSB fined £48.65m for operational resilience failings

## Bloomberg UK

Deutsche Bank Tech Issue Causes Six-Hour Email Outage in U.S.



## Tesco Bank incident

Tesco Bank have confirmed a significant incident involving the apparent theft of money from the accounts of thousands of customers over the course of last weekend.



# The Risk Recognition & Prioritisation

**\*Bank of England Survey Results:**



Risk with the greatest impact

**74% Cyber Attack**

Number one risk

**17% Cyber Attack**

Source: \*Systemic Risk Survey Results - 2022 H2; Survey of Risk Management and Treasury leadership  
[Bank of England](#)

# Why protect assets when nothing happens?



**We protect assets so that nothing happens.** 





**We are insured. So is he.**

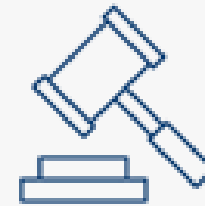


# The Regulatory Response

## Digital Operational Resilience Act and NIS2



“...uniform requirements for the security of network and information systems of companies and organisations operating in the financial sector as well as critical third parties.\*”



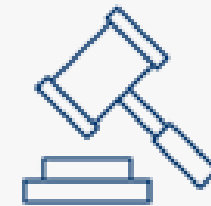
Source: \*[Council of the European Union](#)



# DORA and NIS2 Requirements



- Board sign off on ICT Governance
- ICT Third-Party Risk Management
- Incident Reporting & Sharing
- Operational Resilience Testing
- ESA Oversight and NCA Enforcement





## EU DORA & NIS2 Predecessors



**The Norwegian National Security Act**



**PRA Policy Statement on Operational Resilience**



**Basel Committee Principles for Operational Resilience**



**MaRisk-Minimum risk management requirements**



# Complicating business context:

# Third-Party treatment in Open Banking



# Third-Party treatment in DORA





# **DORA & NIS2 vis-à-vis broad Cyber Resilience**

# At bare minimum, compliance with DORA & NIS2 requires visibility of...



...ICT risks, critical vendors, incidents, BCM/P etc.



# DORA & NIS2 compliance is not enough -widen your risk lens.



See more risks → Preempt Losses

Monitor emerging threats i.e., CISA, MITRE ATT&CK

Look beyond DORA & NIS2 → broader Incident Management

Compliance Management < Business Risk Management



# The Spirit of the Regulations

## EU DORA Article 6: ICT Risk Management Framework



“Financial entities shall have a sound, comprehensive and well-documented ICT risk management framework as part of their overall risk management system...”

Source: \*[Official Journal of the European Union](#): EU DORA; REGULATION (EU) 2022/2554



# Cyber Readiness with Technology

# Determine Critical Third-Parties for comprehensive risk mapping

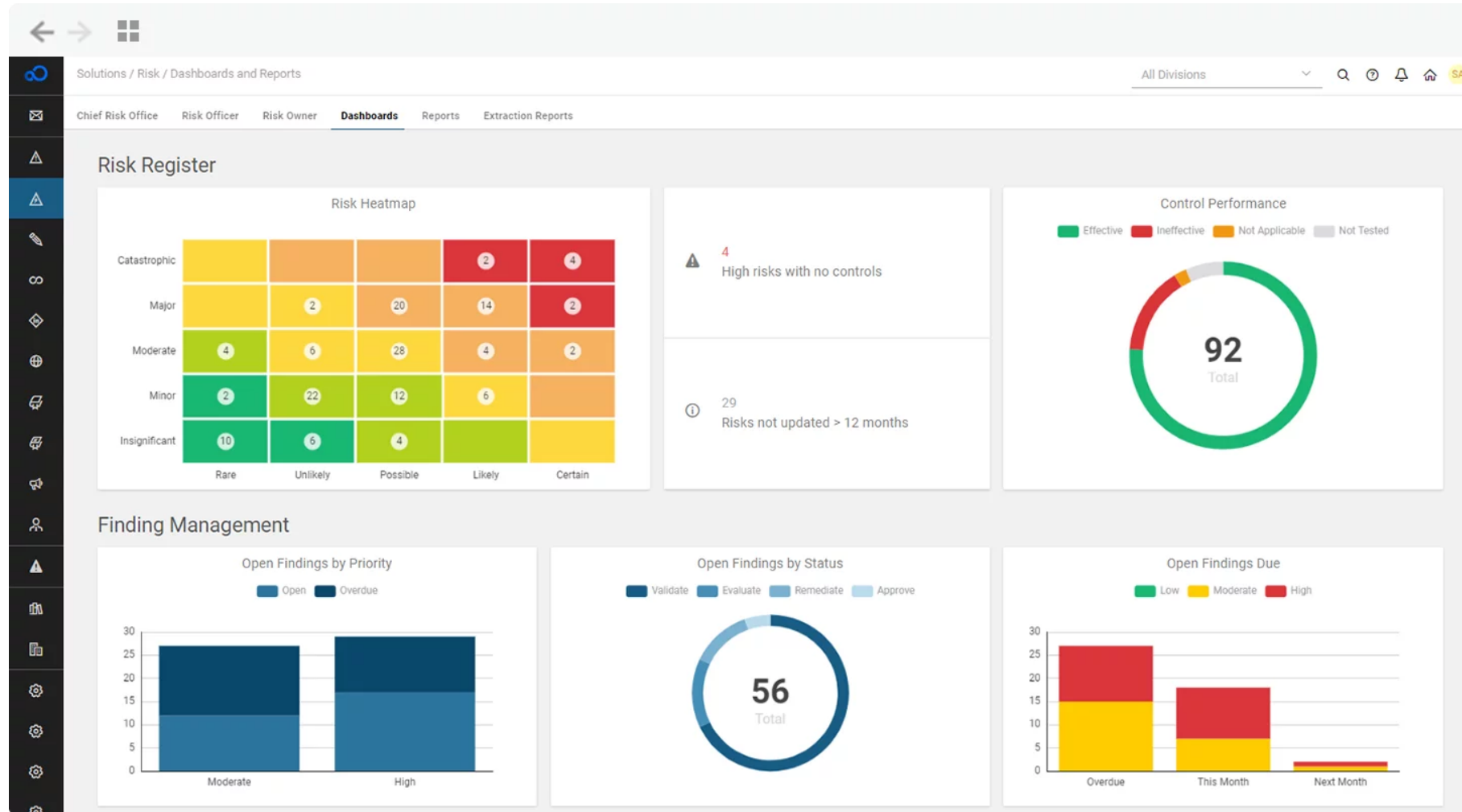


Who is a critical third-party?

# Automate & coordinate Risk Management to handle the workload



# Clarity on the ICT Framework performance before Management Sign Off

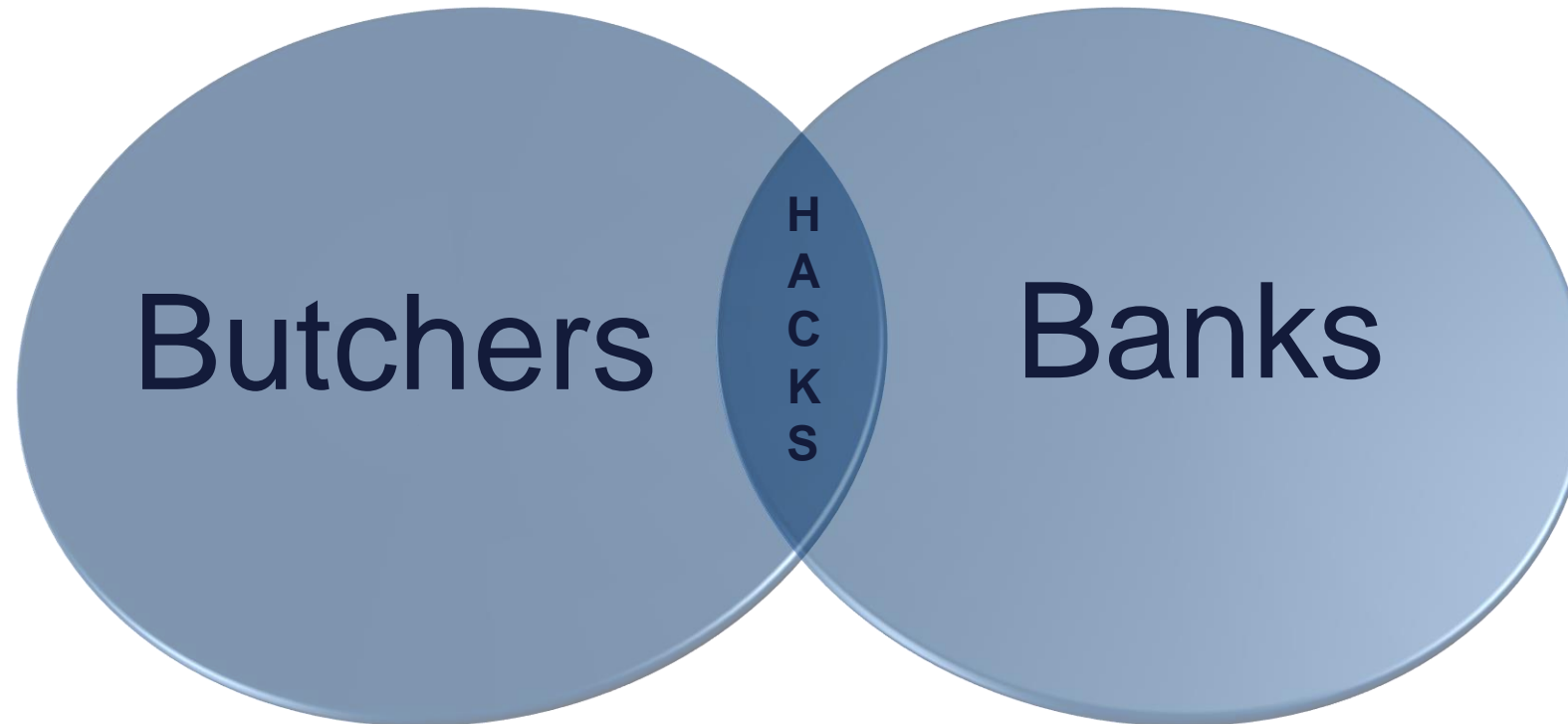




# **Impulse for addressing Cyber Resilience**



# What do butchers and banks have in common?



**Preempt Cyber Criminals who are casting a wider net\*.**

Source: \*MIT Technology Review [“Protecting your business in the age of ransomware.”](#)

**Let's keep the conversation on operational  
resilience going:**



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## Further Information:

Exploring EU DORA in the context of broad cyber resilience



[www.linkedin.com/pulse/exploring-eu-dora-context-broad-cyberresilience-chika-o-/](https://www.linkedin.com/pulse/exploring-eu-dora-context-broad-cyberresilience-chika-o-/)

**Hybrid Lunch - Conference "The EU's Digital  
Operational Resilience Act for financial services:  
A greater ambition for resilience"**

*Practical implications for Financial Institutions and areas of focus for IA*

When: 26 January from 11:45 to 14:00

Where: IIA Luxembourg Office, 4 Op de Leemen L-5846 Fentange



# My Take-aways from the IIA Luxembourg & Deloitte EU DORA lunch briefing

[www.linkedin.com/pulse/my-take-aways-  
from-iaa-deloitte-dora-lunch-briefing-chika-o-](https://www.linkedin.com/pulse/my-take-aways-from-iaa-deloitte-dora-lunch-briefing-chika-o-)

# GRC Platform Preview Videos:

<https://www.linkedin.com/smart-links/AQHmt4-tepeaXw>



Chika O.

## SAI360's Operational Resilience & GRC Transformation Videos

- SAI360 Enterprise & Operational Risk Management Video
- SAI360 Business Continuity Management Video
- SAI360 Internal Control Video
- SAI360 Internal Audit Video
- SAI360 IT & Cyber Security Risk Management Video
- SAI360 Third-Party Risk Management Video
- SAI360 Regulatory Change Management Video
- SAI360 Policy Management Video

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The screenshot displays the SAI360 GRC platform interface. On the left, a table titled "Risk Aggregation" lists various risk items with their aggregated ratings. The "Accounts payable - Finance" item is highlighted in grey and has a "high" rating. A blue banner with the text "Identify Risk" is overlaid on the bottom of the table.

| NAME   | AGGREGATED RATING |
|--|-------------------|
| Broker                                       | medium            |
| Business Continuity                          | medium            |
| Contract Management                          | medium            |
| Customer Success                             | medium            |
| Financial                                    | medium            |
| Net New Product Revenue                      | medium            |
| Accounts payable - Finance                   | high              |
| Duplicate payments - Finance                 | low               |
| Local Supply Chain Collapse - DACH           | very high         |
| Outdated Policy Language - Policy Management | medium            |
| Legal fines or sanctions - Legal             | medium            |
| Accounts receivable - Finance                | high              |
| Accounting - Asia Pacific                    | low               |
| Financial Control - HS (Sydney)              | medium            |

On the right, a dashboard titled "Accounts payable - Finance" features a "Risk Heatmap" and "Control Performance" metrics. The heatmap shows a grid of colored cells representing risk levels across different categories. The "Control Performance" section includes a donut chart showing 11 total findings, with 2 findings open. Below the charts, there are summary statistics: "Total Inherent Value at Risk No Answers" and "Total Residual Value at Risk No Answers".